

SDP number	SDP Performance Indicator	Assess by	Target figure 2020	Status at Q4	2020/21 Q4 Performance	2019/20 Q4 Performance	2018/19 Q4 Performance	2017/18 Q4 Performance	2016/17 Q4 Performance	2015/16 Q4 Performance	2014/15 Q4 Performance	2013/14 Q4 Performance
SDP1	Major applications determined in 13 weeks	Higher is better	80%	Over achieved target	93%	89%	100%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP2	Minor applications determined in 8 weeks	Higher is better	90%	Over achieved target	97%	91%	87.30%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP3	Other applications determined in 8 weeks	Higher is better	90%	Over achieved target	98%	92%	91.67%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP4	Occupied retail units in Littlehampton	Higher is better	90%	Over achieved target	92%	87%	90.43%	92%	93.00%	94.00%	93.00%	94.00%
SDP5	Occupied retail units in Bognor Regis	Higher is better	90%	Behind target	89%	87.80%	87.70%	92%	92%	91.20%	90.60%	92.00%
SDP6	Vacant private sector dwellings returned to occupation	Higher is better	25	Over achieved target	75		82	49	40	20	30	17
SDP7	The total income received from general fund assets	Higher is better	£1,000,000	Didn't achieve target	£923,381.72	£1,061,805	£1,011,791.71	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP8	The inspection of all Arun District Council coastal defence assets twice a year	2 is better	2	Achieved target	2	2	2	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP9	Licence applications determined within the various statutory or service time limits	Higher is better	90%	Over achieved target	99.01%	99.50%	91.80%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP10	Number of stage 2 corporate complaints found to be justified or partially justified	Lower is better	10	Didn't achieve target	14	13	18	14	5	10	5	5
SDP11	Residual household waste per household	Lower is better	450kg	Didn't achieve target	475.35kg	422.80kg	445.87kg	450.089kg	448.66kg	450.00kg	457.00kg	466.00kg
SDP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Lower is better	80	Over achieved target	41	48.42	40.57	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP13	Contractor achieving performance target for all green space management operations following monitoring	Higher is better	>61%	Over achieved target	68.00%	75.35%	71.40%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP14	Achieve Green Flag awards for Council Parks, 4 by 18/19 5 by 19/20 and maintain at 5 thereafter	Higher is better	5	Over achieved target	6	5	4	3	3	3	3	3
SDP15	Increase grass regimes managed specifically for biodiversity purposes	Higher is better	157,700	Over achieved target	181,065	171,900	157,700	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP16	Business rates collected	Higher is better	99%	Didn't achieve target	94.00%	97.30%	98.60%	99.0%	98.35%	99.36%	98.48%	99.00%
SDP17	Housing Benefit overpayments recovered	Higher is better	110%	Didn't achieve target	-4391.00%	191.53%	121.35%	101.4%	No previous data available	No previous data available	No previous data available	No previous data available
SDP18	Cost of emergency accommodation per annum (net)	Lower is better	£533,000	Didn't achieve target	£1,266,000	£1,136,000	£1,271,243.79	£575,089.23	£343,622.01	£223,408.00	£254,377.00	£272,000.00
SDP19	Rent collected on Council housing	Higher is better	94%	Over achieved target	95.70%	96%	96.66%	97.47%	97.86%	98.75%	98.85%	99.00%
SDP20	Number of Council housing fraud cases prevented or properties recovered	Higher is better	10	No data	No data	21	14	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP21	Average time from property vacated to property re let (days)	Lower is better	24	Didn't achieve target	82	38 days	32 days	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available
SDP22	Number of Council properties with a valid gas safety certificate	Higher is better	100%	Achieved target	100%	100%	100%	100%	100%	100.00%	No data	100.00%
SDP23	Wellbeing clients reporting that one or more of their lifestyle goals has been achieved (3 months after the conclusion of an intervention)	Higher is better	80%	Didn't achieve target	76%	84%	84%	No comparable data available	No comparable data available	No comparable data available	No comparable data available	No comparable data available