

No.	Indicator	Service Committee to consider this	CLT Member	Assess by	Target 202425	Q1 Status	Q2 status	Improved or not since Q1 figure (Q2 compared to Q1)	Q2 Commentary
CP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Environment	Philippa Dart	Lower is better	80	Achieving Outturn for Q1 63.59	Achieving Outturn for Q2 61.98	Improved - lower than Q1	This is within the contract target and shows an improvement on the same period last year.
CP13	Food businesses with food hygiene ratings of 3 (satisfactory and above)	Environment	Karl Roberts	Higher is better	93%	Achieving Outturn for Q1 99.08%	Achieving Outturn for Q2 98.86%	Not improved - lower than Q1 (but still achieving)	Performance being maintained above target. In Q2, 125 routine food inspections were completed. 9 premises failed to achieved a score of 3 or above at the initial inspection. 9 revisits and 1 rescore inspection were carried out to ensure minimum required standards are being achieved where the initial score was 2 or less. A rating is only reviewed at the next routine inspection (not a revisit) or where a paid rescore visit is carried out. 107 written warnings were also issued this quarter.
CP22	Vacant private sector dwellings returned to occupation	Environment	Karl Roberts	Higher is better	50	Achieving Outturn for Q1 19	Achieving Outturn for Q2 59	Improved - higher than Q1	Target for the year (50) has been exceeded. Q2 figure had one empty demolished and 20 units developed which has significantly boosted this figure.
CP23	Residual household waste per household per annum	Environment	Philippa Dart	Lower is better	450kg	Achieving Outturn for Q1 109.84kg/hh	Achieving Outturn for Q2 220.70kg/hh	Not improved - higher than Q1 (but still achieving)	On track for being below annual target
CP24	Household waste sent for re use, recycling and composting.	Environment	Philippa Dart	Higher is better	55%	Not achieving but within the 15% range Outturn for Q1 49.03%	Not achieving but within the 15% range Outturn for Q2 47.70%	Not improved - Lower than Q1	This is higher than the corresponding period last year with a particularly strong green waste performance and tonnage
CP25	Contractor achieving performance target for all green space management operations following monitoring	Environment	Philippa Dart	Higher is better	>66%	Not achieving but within the 15% range Outturn for Q1 63.94%	Achieving Outturn for Q2 70%	Improved - higher than Q1	After a difficult first quarter, April in particular, Tivoli's performance significantly improved during quarter 2. An average score of 70.11% has been achieved. 57 sites were inspected for performance monitoring. 10 sites failed to reach the minimum 66% contractual minimum score. This triggered a remedy notice on each occasion. Depending on the level of urgency remedial work is required to be undertaken between 24 hours to 5 working days. 7 sites exceeded 80% (exceptional).
CP37	Building Regulation submissions processed within 5 weeks (or 2 months if client requests extension)	Environment	Karl Roberts	Higher is better	100%	Not achieving but within the 15% range Outturn for Q1 99%	Not achieving Outturn for Q2 84%	Not improved - lower than Q1	The relevance of this long-term target now needs to be reconsidered as the applicant can keep the application going without a statutory decision being made as long as they wish. Good news - we are working to provide Building Control Management Support to another council (initially for 6 months) which will realise significant budget savings against this Arun post.
CP38	% of Building Regulation submissions assessed within 21 days of date of deposit with the Council	Environment	Karl Roberts	Higher is better	60%	Achieving Outturn for Q1 96%	Achieving Outturn for Q2 96%	Same as Q1	Target exceeded.
CP39	% of Building Control applications registered within 3 days	Environment	Karl Roberts	Higher is better	60%	Not achieving Outturn for Q1 47%	Not achieving but within the 15% range Outturn for Q2 53%	Improved - higher than Q1	Target not met but improvement against Q1.

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CP40	Building control site inspection dealt with within one day	Environment	Karl Roberts	Higher is better	100%	Not achieving but within the 15% range Outturn for Q1 97%	Not achieving but within the 15% range Outturn for Q2 99.47%	Improved - higher than Q1	Target not met but only 53 out 2881 inspections not undertaken on same day. Improvement against Q1.