

4.5

Period	No. of Stage 1 Responses sent	No. of Stage 1 Responses overdue	% Stage 1 Responses on time	No. of Stage 2 Responses sent	No. of Stage 2 responses overdue	% Stage 2 Responses on time
Apr	11	4	64%	0	0	-
May	32	7	78%	4	2	50%
Jun	20	8	60%	6	2	67%
Jul	46	21	54%	4	1	75%
Aug	18	6	70%	5	2	60%
Sept	20	3	85%	5	3	40%
24/25	147	49	67%	24	10	63%

4.6

Directorate	Group	Service	Jun	Jul	Aug	Sep
Growth	Economy	Regeneration	0	0	0	0
	Technical	Car Parks	2	3	0	3
		Private Sector Housing	2	0	0	0
		Licensing	0	0	0	0
		Property & Estates	0	0	0	0
		Environmental Health	0	0	1	1
	Building Control	0	0	0	0	
Planning	Planning	0	4	0	1	
	Org Excellence	Communications	0	0	0	0
Chief Execs	Finance	Revenues & Benefits	1	1	0	0
		Customer Service	1	0	0	0
	Law & Governance	Information Management	0	0	0	0
		Committees	0	0	0	0
		Elections	0	4	0	0
Environment & Communities	Housing	Repairs	8	27	15	9
		Options	0	0	3	2
		Neighbourhoods	6	6	0	6
		Leasehold	0	3	1	1
	Wellbeing	Community Safety	0	0	0	0
		Lifeline	0	0	0	0
		Wellbeing	1	0	0	0
	Environment & Climate Change	Foreshores	2	0	1	0
		Cleansing	0	2	0	0
		Parks	3	0	1	1
Cemeteries		0	0	1	1	
TOTAL			26	50	23	25