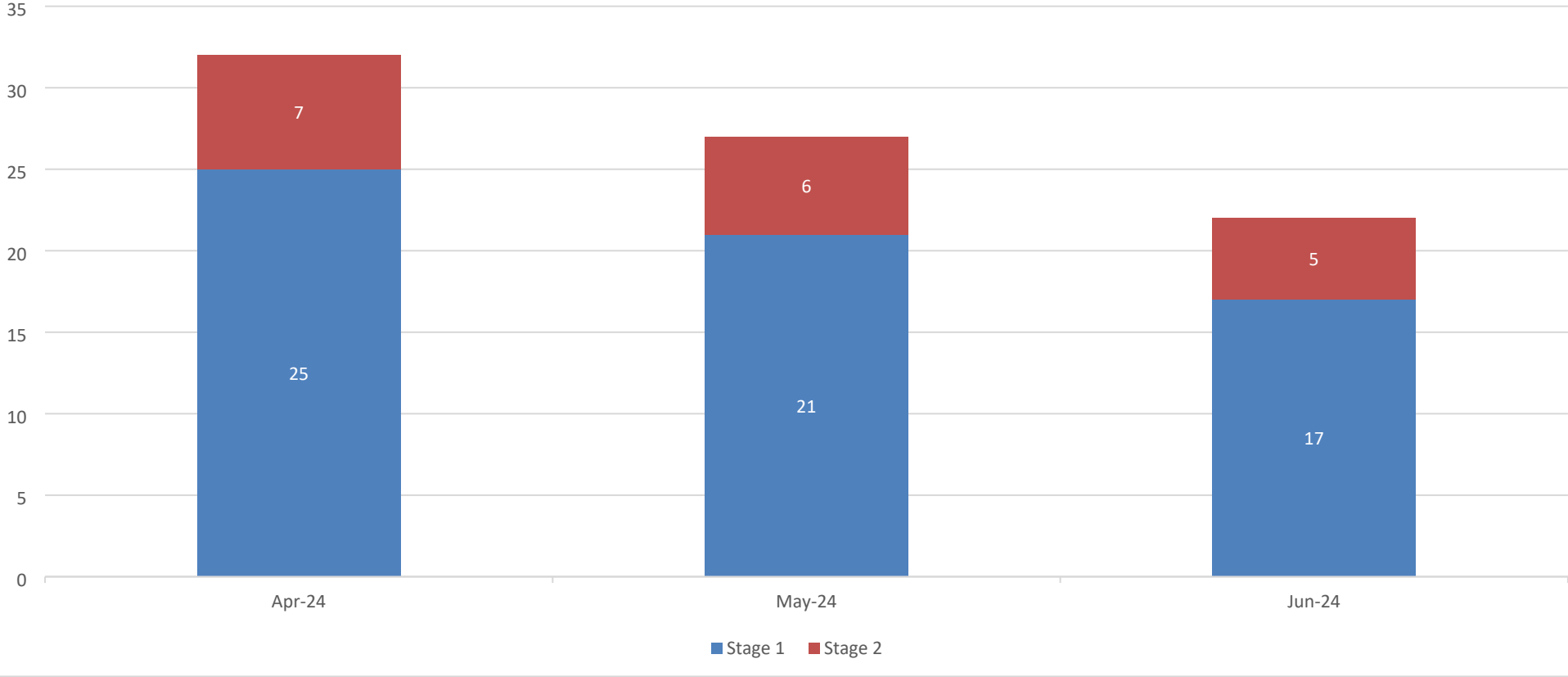
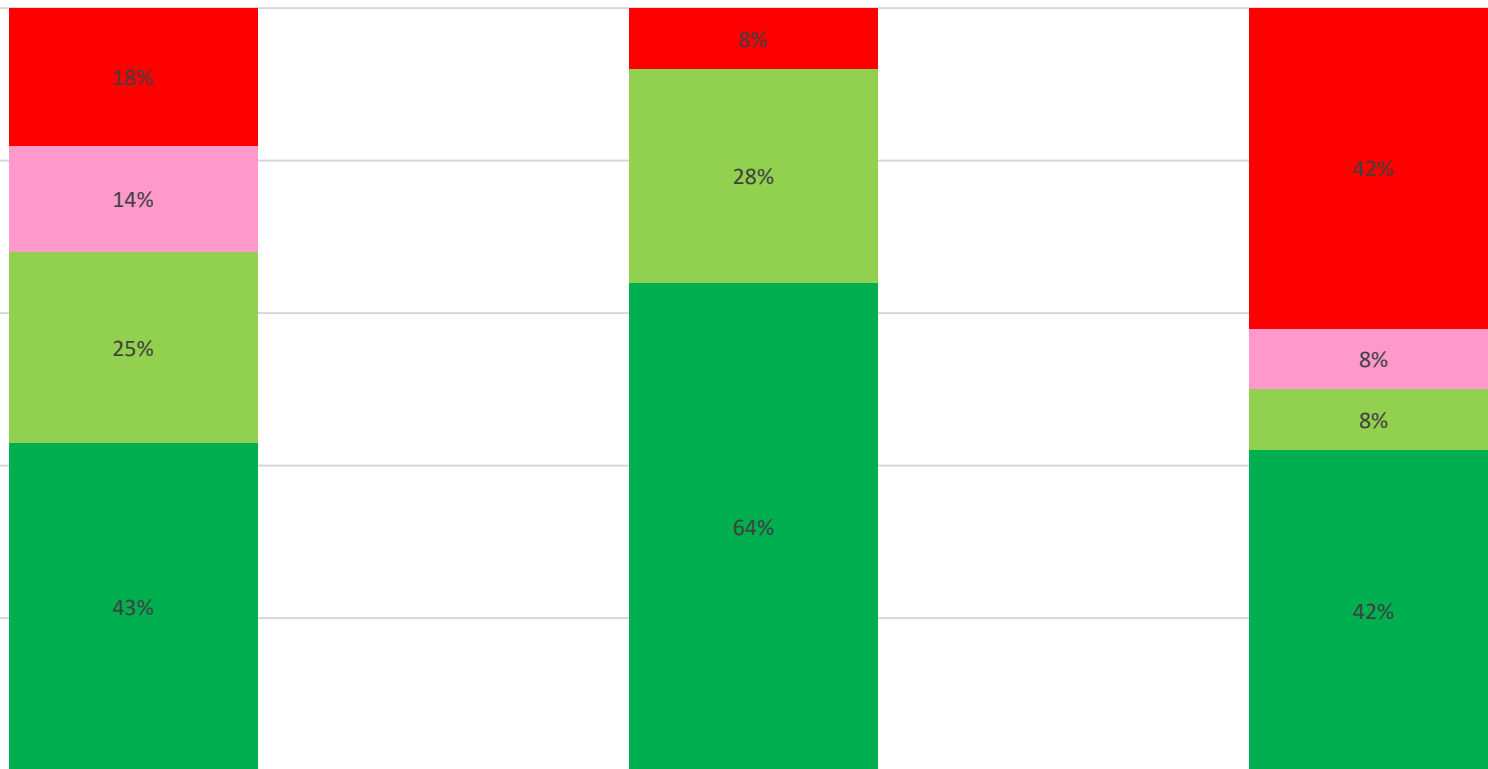


Complaints Recieved by Month

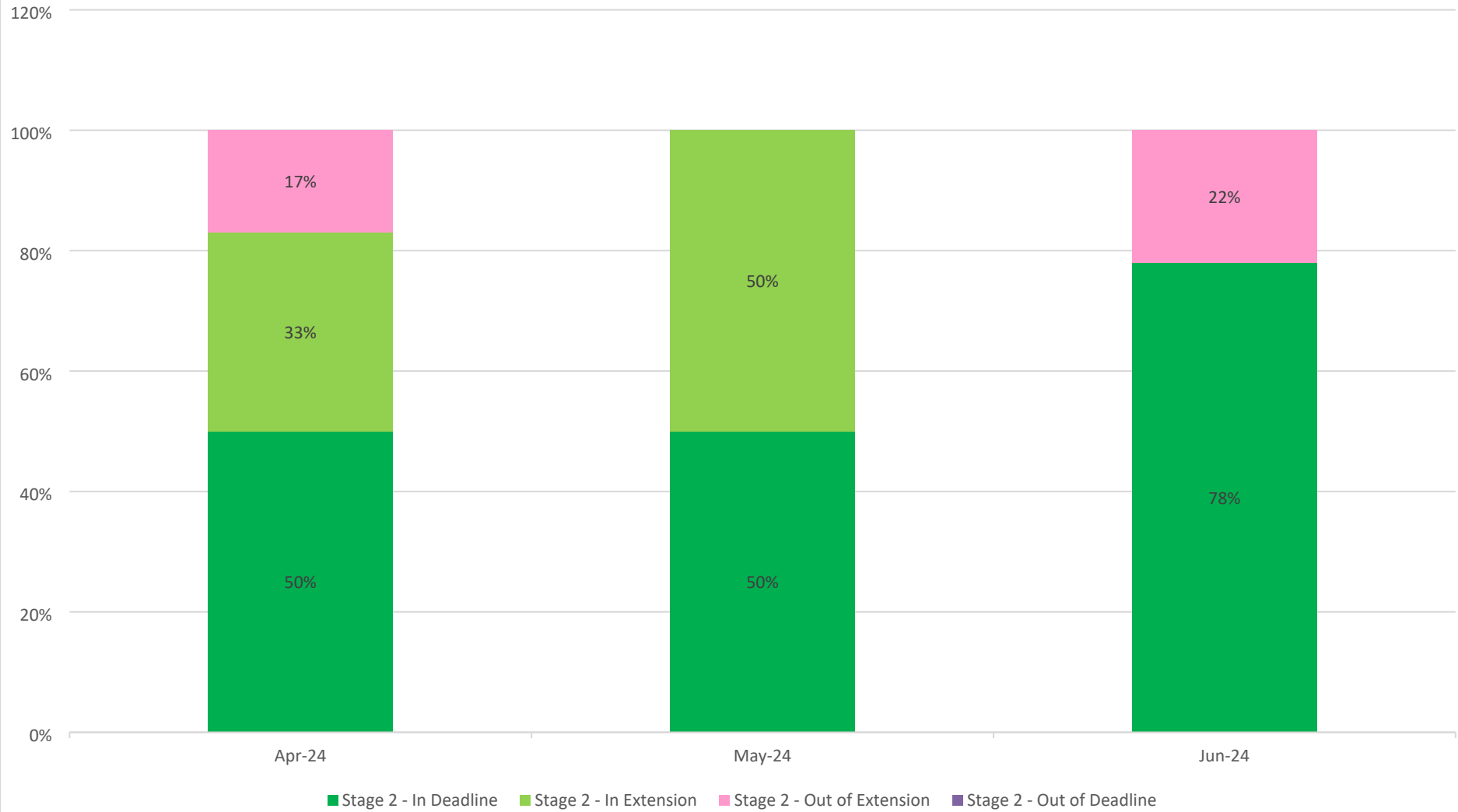


Stage 1's

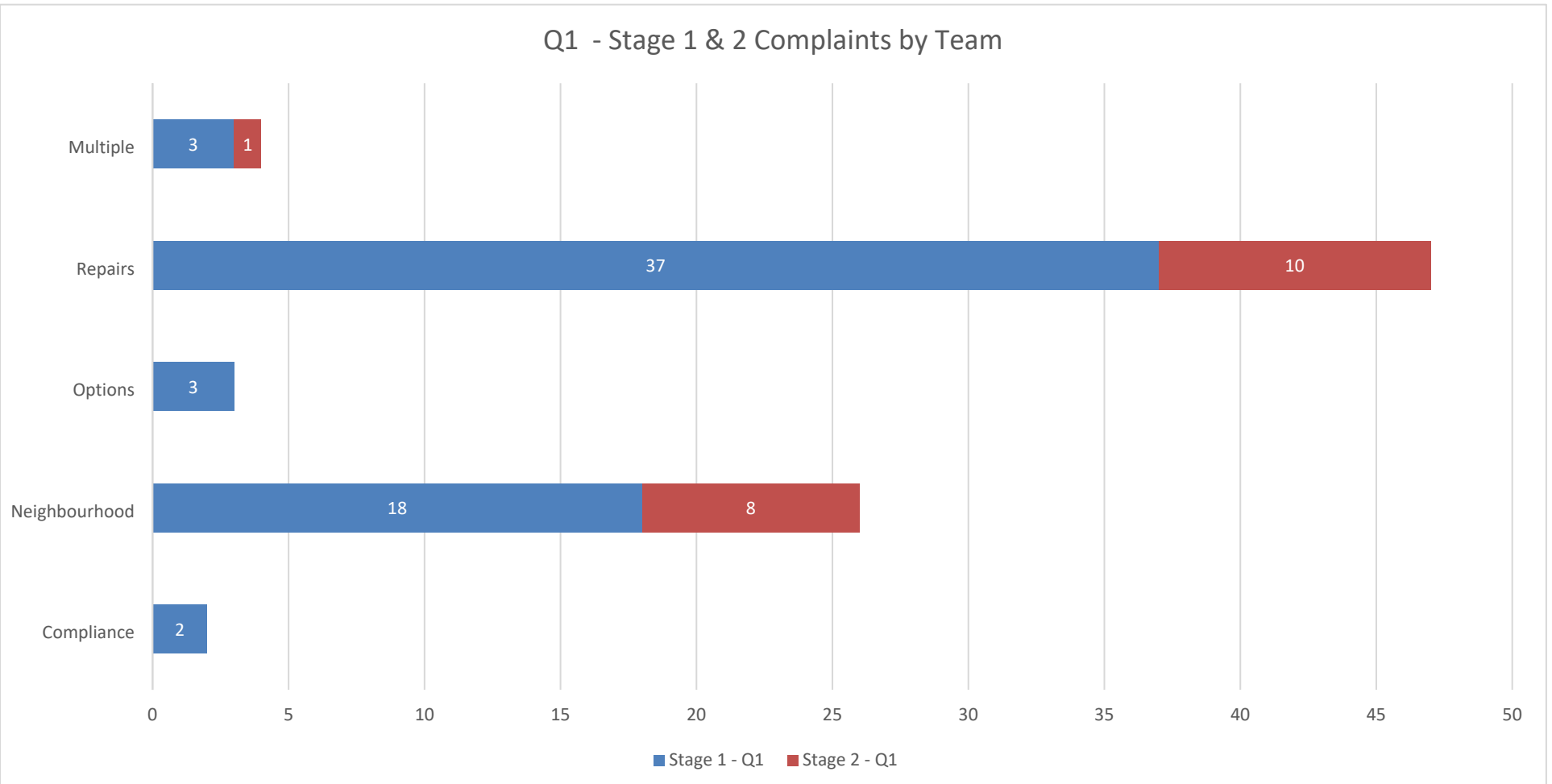


■ Stage 1 - In Deadline ■ Stage 1 - In Extension ■ Stage 1 - Out of Extension ■ Stage 1 - Out of Deadline

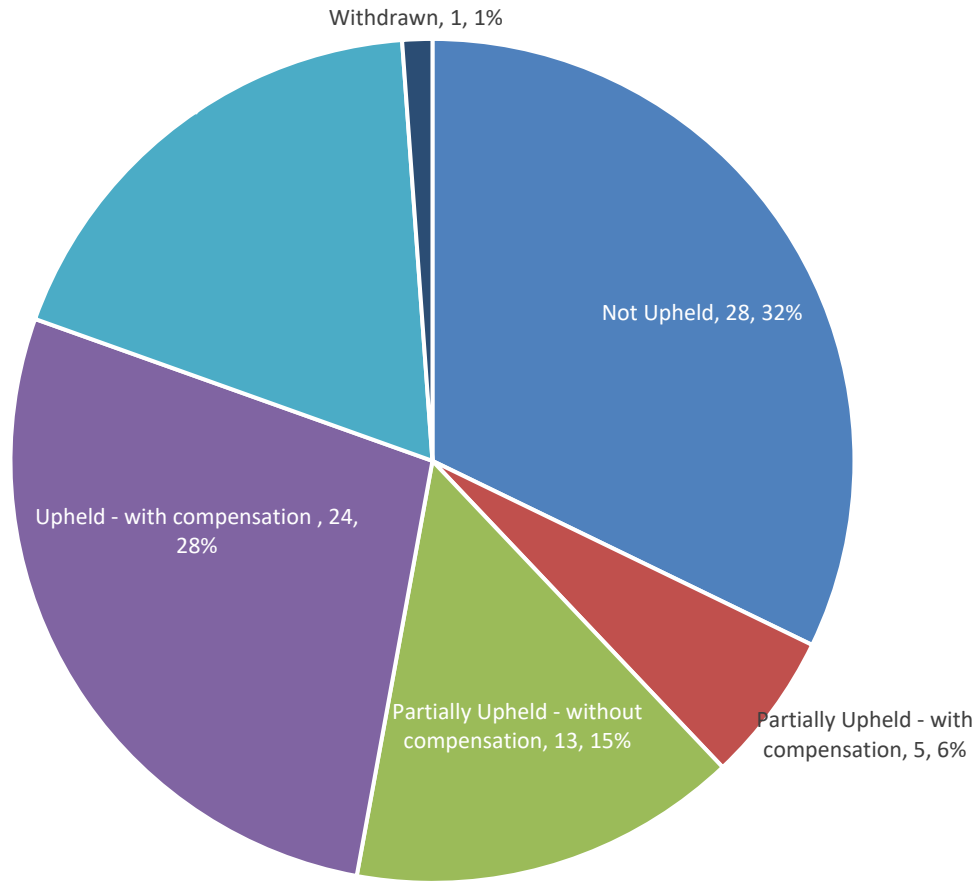
Stage 2's



Q1 - Stage 1 & 2 Complaints by Team



Q1 Complaint Decisions



Q1 - Root Causes

