

ID	Please select the option that best describes yourself.	Do you believe CCTV should be a mandatory requirement in all taxi and private hire vehicles licensed by Arun District Council?	If you answered no to question 4, please add a comment or reason below	Do you have any comments in relation to wheelchair accessible vehicles (WAVs) that you feel we should consider in making our policy?  WAVs are covered in part 4.7 (page 24) and appendix 10 (page 6...	Do you agree with the vehicle age and emissions proposals that will assist the council in licensing a more environmentally friendly fleet?  The vehicle age policy is covered in part 4.4 (page 23...	Do you have any comments in relation to the proposed convictions policy?  The convictions policy is found in Appendix 2 (page 44) of the document.	Are there any additional relevant comments with a view to the safety of the public in respect of this proposed policy you would like to make?
1	Arun licence holder	No	GPRD and human rights	Not really	No	Everyone should have a choice	Give more safety to the driver as well as the public
2	Arun licence holder	No	More unnecessary expense if you don't think their good passengers don't pick them up	No	Yes	No	No
3	Arun Hackney Carriage office or Private Hire operator	No	I agree vehicles that are Hackney carriages should have CCTV because it is an unknown quantity and there is no paper trail of anybody that picks up a car from a rank private hire vehicles and limousines have paper trails of clientele telephone numbers where from and where to and also when dealing with high-end clientele I think it is a conflict of interest and their privacy and we we should not be required to have this	No	Anything that's euro-6 onward is probably cleaner than any electrical vehicle which will take 80000 Miles before it becomes as green as a diesel on the market or a petrol car	No	Roof signs of Hackney taxis have become a bit relaxed over the last few years they are not clear and visible to see their plate number on their roof signs also plates in rear windows at started to be reappearing

4	Arun licence holder	Yes		No	No it's ridiculous as long as it passes the Hackney and the mot it shouldn't matter what age the vehicle is. In this climate the prices of cars are going up so is already a massive expense to the licensee doing this will raise the costs for newer vehicles and potentially lose licensees as they will not to be able to afford them	No	No
5	Arun licence holder	No	Although this would be for safety reasons, I feel in some cases this may be seen as being against human rights	None	No	No	No
6	Arun licence holder	No	More expense. Job becoming to expensive to do	Each taxi firm should have at least 1 wheel accessible vehicle to obtain an operator's licence	Yes but when you buy a new vehicle not existing as I have just invested 9k in a new taxi. This should be phased in.	No	I also so think when buying new taxi it should be colour coded to a Arun Like Brighton taxis. As so many Chichester private hires driving about.
7	An Arun Resident	No	no need ?	No	yes	enhanced DBS for all drivers	shoud be a national policy
8	Arun licence holder	Yes		N	Y	N	Don't understand why Hackney Drivers had to do the recent awareness course that I found very informative ( thanks) but you allowed certain companies in Bognor to have out of area PH drivers to continue plying there trade (?) without having to do same course .... bit concerned for the safety of customers
9	Arun licence holder	Yes		Are you saying that Hackney can now load from the rear	None	None	This is all good for the public but who is looking at our safety. With knife crime on the rise. What are we allowed to do to defend ourselves
10	Arun licence holder	No	Don't need	No	No	No	No
11	Arun Hackney Carriage and Private Hire Licence Holder.	No	Advisory		Age is irrelevant if the vehicle passes the stringent hackney carriage test. I suggested many years ago to remove the 5-year rule. I said that doing so would encourage owners to purchase quality vehicles such as mercedes and BMW etc		
12	Arun licence holder	No	Not required	No	No	No	No

13	Arun Hackney Carriage office or Private Hire operator	Yes		No	NO	No	If you bring in the age policy for new vehicles you will loose even more drivers. There is already a shortage of hackney drivers in the area. This policy should only cover new vehicles! If a car is already plated and passes all the relevant tests it should carry on been plated
14	Arun licence holder	No	The price	No	No	No	No
15	Arun licence holder	Yes		Not all cars are wheelchair accessible	No	No	Not at this moment
16	Arun licence holder	No	Not necessary	No	No, fine as it is	No	No
17	Arun licence holder	No	Should be personal choice.	No	No. How can you go from a taxi can be any age to no more that 10 years. I only brought my taxi 2 years ago, a low mileage 2014 prius for 10 grand. Now it won't be any good by 2024. Wouldn't have wasted all that money on it if I had known the rules would change. I work for Crown Taxis and if this goes ahead every taxi on the company will need replacing. Absolutely ridiculous.	No	No
18	Arun Hackney Carriage office or Private Hire operator	Yes		No	No. Sadly it's going to take more drivers off the road. We have no new drivers coming into the taxi trade because the test is to difficult. Previous drivers have failed the test. Crown taxis would probably lose there whole fleet so not only would you be making drivers unemployed, you will actually close my business completely. I've worked hard to maintain my business. Drivers will retire early and others will get employment elsewhere. Changing the age limit isn't fare on drivers that have recently brought Prius hybrid. All cars are tested and hackney with 2 MOT so safe to be on the road. This whole thing is going to cause complete mayhem to Bognor Regis which is a town struggling to meet the demand for service already. It will open the gate further for private hire more of them and Uber so hackney drivers will be a thing in the past. Resulting in less revenue for the council and no business for me.	No	Please see comments

19	Arun licence holder	No	It should be a choice, many drivers use a dashcam in the hope it may help in any crash report, traffic incident etc or even bad behaviour of customers for the drivers safety, (but because the privacy of filming the public seems to be more of an issue}, although most dashcams wipe over and re-record, some drivers choose not to bother.	The vast majority of customers are able bodied and some elderly people have mobility issues and insist on a low comfortable vehicle, not a van, that they find a struggle to enter, many wheelchair users also insist on a car, finding it much more suitable, people who can not get out of a mechanised or electric wheelchairs often have their own vehicle supplied through government schemes. WAVs are extremely expensive and not practical for the everyday customer or job.	No I do not agree this is necessary at all. we already adhere to your strict hackney/private hire rules and tests, We did not operate in urban city centre environments where pollution and air quality is of utmost concern, Bognor Regis and Littlehampton have one pedestrianised high street each, we are not city centres, The cost of replacing vehicles now in the space of a year is not realistic for many owners, with only just recovering from the pandemic, not working and people just returning to work and hospitality only struggling to regain trade, plus soaring fuel costs and the economic climate hitting hard, this is totally unfeasible, The council may not be aware of the current situation in the motor trade, new vehicles are very hard to come by with long waiting lists causing an over inflated price for used vehicles, especially hybrid and EVs as again cities are causing a problem with their introduction of ULEZ, Our fares policy is not in line with a constant upgrading of overly expensive vehicles, you are forcing more drivers off the road and possibly into unregulated lift-sharing schemes. its showing the council to be uncaring, unrealistic and out of step with our communities priorities.	Far too complex and varied and should be reviewed on the individual case.	The council seem to be intend on makings things much more difficult, more expensive and more unattractive to drivers and focusing on revenue, ... you mention the safety of the public, but there are fewer and fewer drivers catering for the publics needs and many drivers will not work late nights because of danger, safety and the dysfunctional behaviour of the public, I realised a long time ago there is little value or respect towards taxi drivers and operators, perhaps a more realistic consideration and consultation would encourage more to the trade. Also a five year phasing in of newer vehicles may be more realistic, remember its a fine balance of keeping fares affordable, for our community (many of retired and pension age) or massive fare hikes passed on to customers to ride in expensive vehicles that no one can afford, financially crippling drivers and taxi operators is not the best way forward.
20	Arun licence holder	Yes		No	No	No	No
21	An Arun Resident	No	Do you think CCTV should be mandatory in all council offices and the houses of those WFH? Let the taxi companies decide, if people want it then it will give them a comeercial advantage. There is no need to regulate all these additional requirements, make public transport and taxis too expensive and people will continue to use their private cars.	None	Yes	No	None

22	Arun Hackney Carriage office or Private Hire operator	Yes		no	no	no	no
23	Arun licence holder	Yes		No	I partly agree with the vehicle age policy in that a new licence shouldn't be issued to a vehicle over 10 years old but I think the vehicle should then be allowed to be licenced until the age of 15 years possibly with more tests for older vehicles. I strongly disagree with the emissions policy and believe it is extreme. At the time of this consultation I am enquiring about various hybrid vehicles and electric vehicles and the infrastructure simply isn't in place. The cost to purchase an electric car is a massive investment and isn't affordable to most drivers. If this policy is implemented I believe it will result in more unlicensed drivers working illegally in the area and possibly pushing drivers to work on other platforms such as uber where you could simply be licensed by a council elsewhere with more realistic licencing policies. I feel that the taxi trade in Arun benefits from not being over run with Uber drivers and gives valuable service to the local community, the emissions policy would cause drivers to leave the licenced trade because its simply unaffordable to licence an electric car and charging an ev in the area for 10 hours per day would be impossible with the current infrastructure. My research into plug in hybrid tells me a full charge would only achieve up to 30 miles per day so I would simply be driving around 80% of the time with a petrol engine running, simply not worth it!	No	No
24	Arun licence holder	No	It should be a personal choice	No	No unless the council are subsidising the vehicles , vehicles less than ten years old happened a few years ago not everyone can afford a new vehicle but that doesn't mean the cars not well maintained , with very few new drivers coming though this may make a few more leave	Everyone should declare their convictions and common sense should prevail when making decisions	I feel that we try are best as drivers to keep the public safe but their has to be some limits where we can not be held accountable for some things
25	Arun licence holder	No	Because it's an added expense	No	No	No	No

26	Arun licence holder	Yes		No comments	Emissions yes, age, no. My vehicle is 10yrs old now, the engine is classified as an eco friendly engine due to the low road tax cost. I think all cars should be eco friendly but as taxis are well maintained and serviced regularly as long as they are below a specified g/km co2 emissions then I don't believe age of the vehicle is practical. I believe that most taxi drivers would have to leave the job as the cost of replacing a vehicle would be too expensive. A car used for a taxi has a very low trade in value due to the higher mileage even though it's usually in a far better condition mechanically and aesthetically than most cars in general	No	No
27	Arun licence holder	No	Only in cars working nights	No	No cars are much more reliable now from the last time you had similar rules. My car is 5 years old and is as good as a new car. I will expect to use it for many more years than the 5 that you are discussing.	No	No
28	Arun licence holder	No	Don't feel the need for privacy reasons	No	No	No	No
29	Arun licence holder	Yes		Hackney loading from the rear ?	Yes and No Only a qualified engineer should be able to make the decision on a vehicle suitability. This is covered in the vehicle hackney test.	If you have convictions you should be screened	With regards to Assisting disabled people. We are not trained in this area. This would leave us open to accusations of inappropriate behaviour. Also some of our drivers are not permitted to touch women religious grounds. There would also be issues with our insurance on what we are permitted to do. With regards to taking dogs. If a driver dose not take dogs in his normal day to day business then why should he be forced to take guide dogs. We also have the right to refuse any job without giving a reason.
30	Arun licence holder	No	For personal privacy reasons	No	I don't think 18 months is long enough notice for me to have to buy a new car. Maybe new cars should have this restriction but give renewals a bit longer. The cost of second hand cars has vastly increased lately. I believe doing this so soon will force drivers off the road to follow other jobs.	No	No
31	Arun licence holder	No	Not all drivers are affected by bad customers. Some drivers like myself have cctv at home so when the car is not in use it's under cctv	No	No, I think it should be phased out. I myself have recently bought a car which is in good condition. To buy another now would be a struggle and I believe it will be a struggle to other drivers with all the uncertainty around the world e.g. cost of living	No	No

32	Arun licence holder	No	Should be drivers discretion	No	No. I do not agree with it, it seems to be ahead of government regulations a necessary step but too soon in line with government dates, many many drivers will struggle to buy let alone charge these vehicles and the whole infrastructure needs improving before enforcing this. Agreed changes to be made but the dates are too soon.	No	No
33	Arun licence holder	Yes		WAV vehicles are a great deal more expensive to buy, run and maintain than the normal saloon or estate cars we commonly use in this district. To encourage the use of such vehicles, and there is a demand for them, their must be some financial incentive offered. This could be by way of a grant offered by the council or by granting drivers the right to charge a price nearer the market value for this type of vehicle. I would be more than happy to discuss this further.	I agree with the Euro 6 omissions policy on new vehicles for 2024 and all vehicles for 2026. But I have concerns on the 'exceptional condition' policy. The reason for this is the way mechanic workshops arrange testing and repairs to gain a higher rate of efficiency for their customers, and a higher rate of productivity for themselves. It is common for vehicles to be tested with known problems to ensure there is nothing else wrong first before repairs commence. This could easily affect a drivers chance of passing this test through no fault of his or her own. I would also like to see an age restriction for new vehicles from 2026. I would suggest no older than 7 years at first license. In 2026 the oldest euro 6 vehicles will be approximately 8 years old so this should economically be fairly seamless and still give the proprietor 8 years potential service.	No	No

34	Arun licence holder	Yes		No	<p>I disagree with this. As a taxi driver it's a hard business at the moment. Every driver would love to be driving a new car but the expense is a big factor in this not being the case. If this was to come into effect it would almost certainly bring illegal taxis being on the road. I agree in time something needs to be done but what your proposing is going to affect alot of drivers. At the moment it's near impossible to get a taxi at the weekend and by doing this would take more off the road and make more people vulnerable due to having to walk home. Maybe from 2026 any vehicle application for a new plate should fall into a lower emissions category. That way it gives us 4 years to save for this and keep plating there currant vehicle past that date until they have to change there car. As for electric cars there isn't the infrastructure in arun for taxis to be charged up on a regular basis and for people that are in flats it's going to be near impossible to charge there taxi over night. I think there needs to be a meeting so all taxi drivers can attend and this can be discussed properly. I'm not sure how many taxis are plated in the Arun area but it's got to be a very low percentage to the amout of cars on the road in Arun. With this policy change would it also include all of the Arun Council's vehicles and out of curiosity how many staff members that work for Arun have low emission cars.</p>	No	<p>If this policy went ahead public would be at risk there would definitely be less taxis in Arun and illegal taxis due to alot of drivers having there own customer base and continuing to operate due to needing to work.</p>
35	Arun licence holder	No	<p>Although a good idea this would need to be part funded by the council, taxi drivers and unable to foot any more costs, due to cost of living crises and the recession.</p>	No	<p>Fully understand the good the council is trying to do, but this would put taxi drivers out of work, we can't afford to buy newer cars, I would love to be driving around in an electric car and doing my bit for the environment, but we operate in a rural area not a city, the revenue is just not there and that's with a lack of drivers, This is not the time to drive even more people out of the industry.</p>	No	No



36	Arun Hackney Carriage office or Private Hire operator	No	CCTV is expensive to buy & install, there a plenty of Dashcams that are cheaper & have the same functionality	No	No we feel that in the present climate with the prices of the second hand car market & the cost of living crisis & fuel & energy prices this is simply just not a realistic expectation. Many drivers will have just bought 2014 or older cars because the prices of 3/4yr old cars has rocketed to unaffordable prices. Prices dependant on model have gone up between 30% to 70% There is already a shortage of drivers in the Arun area we feel this policy will force many more drivers to seek other jobs. A much more sensible policy would be to allow drivers with diesel cars 2014 or older to keep these cars whilst they are road worthy ie pass mot & Hackney tests until such times they buy a new car which would then have to be 2015 or newer (which are ULLEZ compliant). We don't see the need or see that in practice it is necessary to put a restriction on how long a driver keeps their car. If it is road worthy & in good condition it will pass mot & Hackney & therefore be fit to be used as a taxi. Any car irrespective of age can fail either test we feel as long as it can be put right and passes subsequent retest that is sufficient. We would also like to see any changes whatever they maybe to have a longer lead in time to allow those who may need to make changes to their vehicles do so. We would suggest 3 years or at least a minimum of 2 years. We would respectfully ask you to consider these changes or we feel this could have a detrimental effect on all associated with the taxi industry in the Arun area.	No	No
37	Arun licence holder	No	No there should be a personal choice.	There are enough WAVs to cater for their needs. No	No	To complexed.	No
38	Arun licence holder	Yes		I believe that they must have automated hoists / Entry ramp	Maybe input a 5 year age limit, or move towards hybrids / electric vehicles	I believe it needs tightening up	Drink driving should not be allowed to have a taxi licence neither drug driving
39	Arun licence holder	No	Unless it's affordable	No	No	No	Will these proposed changes be required for Chichester private hire
40	Arun licence holder	No	Cctv should be the driver's choice. If you deem it necessary are you going to pay for it.	No	No	No	In regards of the maximum vehicle age being proposed as 10 years surely you realise how expensive vehicles are, especially at the present time. Also the misfits we pick up and have to deal with on a daily basis and you want us to have even newer vehicles and at an even greater cost to us, things are hard enough at the moment. Is it your wish for us all to give up and then you can just move uber in.

41	Arun licence holder	No	It's common Sense but it should be up to the driver	Depending on the size of the car and the size of the wheelchair	I changed my car six months ago at a cost of £27,000.00 It is a top of the range Mercedes with a full Mercedes main dealer service history, with a very low mileage of less than 30,000 miles. It has a Mercedes 12 month warranty and a Mercedes four year service plan. It is probably the highest specked taxi in Arun I most certainly would not have laid out this sort of money had I known about your proposal of an eight year rule. and I am concerned about this forthcoming eight year rule that may be brought into effect. The the reason being that my car will be six years old in December. I most certainly would not have laid out this sort of money had I known about your proposal of an eight year rule. Furthermore I advised, you in advance, of my intentions of changing my car. I can find no reference from you warning of a possible eight-year rule. I have spoken to my solicitor and I hereby advise you that If this eight-year-old is brought into effect I hear by give notice that I will challenge it in the court.	Common sense	Cleanliness and the general presentation of Taxi should be monitored at all times
42	Arun licence holder	Yes		Yes, I do agree that we need more wheelchair accessible vehicles in service	Yes, it will be the right decision in quality public service and to protect the environment.	Contributing to community transport services with a focus on behavior, security and quality service experience	Regular training and educational cooperation will be beneficial for safe and quality community service
43	Arun licence holder	No	Not at all necessary on safety grounds. It doesn't stop violence or anti social behaviour. Both of which are non existent in our district.	None	No I don't agree	None	Public safety is every taxi drivers goal already. Your proposals don't change anything as far as I can see. Be more proactive about encouraging new drivers would be a better idea.
44	Arun licence holder	Yes		No comment	Disagree	No comment	No comment
45	Arun licence holder	No		I had many wavs and it hardly got used	No	No	Yes bring in the 10 year limit there be less taxis then there is now so more danger to the public

46	Arun licence holder	Yes	N/A	N/A	Vehicle age is going backwards. This was the policy a long time ago. If the vehicle passes the Vehicle test then why should it not be used.	N/A	With reference to assisting as a long time taxi driver I would always help where it was safe to do so. Safe for both myself and the customer. I would never touch the customer as safeguarding is there for both myself and the customer. To assist as you are suggesting would put me in a difficult position. A position the safeguarding course has said we should not put ourselves in. Due to me having COPD and Osteoarthritis I could trigger both conditions as any strong scented disinfectant or Antiseptic cream used by the customer could trigger COPD. Also any customer who grabs the wrong joint could get a reaction. So I offer my forearm a safe way. Could you let me know who's Disability is more important. The ULEV statement of having all taxi's as ULEV by 2026 is a bold statement. Its not possible as the Arun town has no charging point's. Also although I agree with all emission's should be as low as possible there is no vehicle capable of running the miles required. With light's, Heater, wiper's. It is unrealistic for the council to expect the driver's to get these vehicle's. The council will be getting complaint's about the cost as the fare will have to go up to cover the cost of any of these vehicles. If the euro 6 engine is acceptable in London and cities around the country why can they not be accepted in the Arun area. I think its a type error It should be ULEZ compliant Vehicles.
47	Arun licence holder	No	I do not believe CCTV should be a mandatory. It is depends on drivers personal safety and security. It is going to be extra cost for installation and maintenance.	No comment	I do not agree with the vehicle age and emissions proposal. I feel that in the present climate with the price of the second hand car market & the cost of living crisis & fuel energy prices this is simply just not a realistic expectation.many drivers will have just bought 2014 older cars because the prices of 3/4yrs old cars has rocketed to unaffordable prices. Prices dependant on model have gone up between 30% to 70%. A much more sensible policy would be to allow drivers with diesel cars 2014 or older to keep these cars whilst they are road worthy ie pass MOT & Hackney tests until such times they buy a new car which would then have to be 2015 or	No comment	No comment
48	Arun licence holder	Yes		No	Yes	No	No
49	Representative of a statutory body or other organisation	Yes		No.	I think we need to think about the balance of the cost on the taxi drivers	No.	The policy doesn't seem to cover emergency health regulations such as during covid, and I notice from my use of taxis that it isn't consistent

50	Arun licence holder	No	This should be for the individual driver to decide if he wants and can afford to put cctv in his car.	No	The age of a vehicle should be irrelevant if a car passes a MOT and Hackney test. Imposing a no older than 10 year and euro 6 ruling will not improve the journey for the public in anyway but will add thousands to the cost of drives who would have to change there cars. I only see this forcing some drivers out of taxing and stopping people from coming into taxing. With the current economical crisis and a very high risk that everyone financially situations will get a lot worse before it gets any better. I feel any change to the existing policy that would have a financial impact on the drivers would be a extremely bad idea.	No	No
51	Arun licence holder	No	No because the average age of our customers is 80 plus !	No	No I don't ! All you seem to be doing is punishing the drivers again and costing them money we haven't got let alone killing the industry.	Yes I think this is harsh when it's a drivers livelihood.	Yes we need more policing of the ranks as more and more people are parking on them to go shopping.
52	Arun licence holder	No	It's an invasion of my privacy when I have no passenger.	No	No. Us taxi drivers can't afford to replace our cars to electric one. As a lot of us had to change or adapt our cars due to COVID-19	No	If this goes ahead the council will lose 60% of it taxis. This will NOT be profitable to us drivers or the council
53	Arun licence holder	No	Should be discretionary	No	No	No	No
54	Arun Hackney Carriage office or Private Hire	No	Hackney carriages only private hire vehicles have name addresses telephone	Hackney carriages	No	No	No
55	Arun Hackney Carriage office or Private Hire operator	No	Should be by choice	N	No, as long as the vehicle passes the Hackney carriage test it should be left. We will lose even more drivers.	No	No
56	Arun licence holder	Yes	None	None	Yes	No comment	None
57	Arun licence holder	No	Damage to vehicle when fitted I have removed a few systems and all leave holes with cables passing by airbags there is a safety risk	No	The environment cost of making new car's out ways anything else and I drive a hybrid.	Only that you need to check better many drivers have over 6 points on there car license	No
58	Arun licence holder	No	If drivers feel the need to have CCTV installed it should be optional	No comment	I do not agree with the vehicle age proposal as a vehicle can up to standard regardless of the age of the vehicle. And also it can be expensive to have a car that need to meet an age requirement	No comment	No comment
59	Arun licence holder	No	If it's subsidised and affordable to each driver	No	No	No	No

60	in process of getting licence at the moment	No	it will add extra cost and admin to running a taxi ,	i am going to be running	no . if a car meets current emission laws set by central government this should be enough.	no	no
61	Arun licence holder	No	The cost is to much	No	No	No	No
62	Arun Hackney Carriage office or Private Hire operator	Yes	I'll make a comment on this one because of my experienced, as a driver we need to protect my self from arrogant, aggressive and rude passenger. CCTV can testify the action and behaviour for both side. I once be a victim of this kind of treatment so I really appreciate if you consider to push the mandatory implementation on it.	no comment	yes	no	no
63	Arun licence holder	Yes	For the safety of the drivers and passengers	There is no need for this coz we hardly get any customers who needs wheelchair accessible vehicle	Yes	Not really	No
64	Arun licence holder	No	Not all customers would be happy to have it in cars	Need to be able to charge	No	None	None
65	Arun Hackney Carriage office or Private Hire operator	No	Because it's another expense for already struggling drivers to pay out for	No	Not at all!!! Have you any idea how expensive second hand cars cost nowadays!! To expect drivers to buy a car even newer than they already do is going to add thousands of pounds to what we would have been paying for a decent car . This is just going to make the job unviable!!! Due to the mileage we do ( most of it dead , may I add) any car we buy is only realistically going to be able to do 200/250 k miles so even if you were to buy a newer car you are only going to be able to cab it for the same amount of years. I don't understand what you are trying to do to us to be honest , you are going to lose so many taxi drivers if you go ahead with this and there is already a massive shortage of drivers in this area!! We are running a terrible service already and having to turn down so much work as we can't get drivers and this will just make an already bad situation absolutely awful. It's only a matter of time before Uber will be stepping in and taking over!!	No	No

66	Arun licence holder	No	More unwanted expenses	No	No	No	No
67	Arun licence holder	No	not all hackney carriages work at times where they would be vulnerable or need CCTV	no comment	I do not agree with age or emission policy. it is the interest of the owner to insure his hackney carriage is in perfect condition for as long as it is owned. maybe random inspections of Hackney carriages is carried out to insure vehicles are kept road worthy. also smoking by drivers is very common while working.	no comment	council officials should be seen out on the streets and checking cars on the authorised ranks. drivers are completely ignoring bylaws.
68	Arun licence holder	Yes		No	No it means a lot of cars that are OK at the moment will just have to stop. With the current economic climate I will not be continuing as a taxi driver having spent a lot of money buying a minibus to be told it will have to come off the road. I do understand the emissions is a problem for the environment. There is already a shortage of drivers and it will kill the trade	No	No
69	Arun licence holder	No	Not needed	No	I think 10 years for a vehicle is ridiculous if a vehicle passes a hackney test and mot it is perfectly good for the job.I don't think electric vehicles are ready for the job yet.	No	No
70	Arun licence holder	No	Left to the discretion of the driver	No	No , there's enough red tape restricting taxi drivers atm. There's a nationwide shortage of taxi drivers.You will be compounding the problem by making further rules regarding vehicle age. Many drivers have already left and others I've spoken to won't be renewing in April 2024. Customers are already complaining they can't get a taxi at the weekend. None of this is helpful for drivers.Personally I've just spent 1100 pound on a new clutch for my 09 mondeo. I'm happy to continue using it , paying a ulez charge and a road tax increase.	No	No
71	Arun licence holder	No	I've removed my cctv in my taxi ,it's an unnessary cost ,it has not helped in R.T.A.s	No comments	Yes	No	No
72	Arun Hackney Carriage office or Private Hire operator	No	we only operate airports and docks and have never needed CCtv in 30 years	very expensive and little demand	no	The point system could be used vindictly by people to cost a driver there job	a meeting should be had with Arun drivers or company owners by the council licencing team

73	Arun licence holder	No	Should be a choice! dashcams are for everyones safety but some feel its is an infringement on privacy.	Majority of customers are able bodied and older people with mobility issues prefer cars not WAVS or vans, they are uncomfortable, expensive, and inaccessible to most customers, wheelchairs users often request cars , rarely is a WAV required for people who cannot get out of a wheelchair or have a mechanical wheelchair.	NO NO NO! Plug in and electric vehicles are too expensive, not practical or suitable and we have no infrastructure to support these vehicles, we are not in inner-city environments and our customer base could not afford a huge fare increase to enable us to pay for these vehicles. Our current vehicles have to meet your strict tests already and maybe hybrid cars should still be considered.	Should be judged on individual cases, far too complicated.	Instead of thinking up more ways to reduce the available taxis, perhaps support the taxi trade more and encourage younger and new drivers, the public are commenting on how difficult it is to get taxis now, getting home safely is a bigger priority than air quality at the moment.
74	Arun licence holder	No	Average age of customer is 80 years of age so not required	No	No	No	None
75	Arun licence holder	Yes		No	Not entirely	No	No
76	Arun licence holder	No		NO some earlier cars are better and more roomier	Not really	No	No
77	Arun licence holder	No		No	No	No	No
78	Arun licence holder	Yes		No	No!	No	No

79	Arun licence holder	Yes		No	No	No	No
80	Arun licence holder	No	I'm not completely against the idea of CCTV inside vehicles, but I do not believe it should be mandatory unless Arun District Council will be footing the bill for the cost of the 'council approved' CCTV system and loss of the days earnings the drivers incur due to having the system fitted. There may be drivers who cannot afford either of these things and due consideration has not been afforded to any drivers in this position. Point 3 of Appendix 3 is also deeply offensive to drivers, in the respect that the council is admitting they will display bias against a driver if no recording is available. What a slap in the face for decent, honest drivers who look to the council to serve and protect them.	None	No I do not agree with the vehicle age policy. All taxis are required to submit an MOT and garage hackney test. These tests inform the council whether a vehicle is fit to be a taxi regardless of the vehicle age. There is no reasonable or fair-minded reason for an age limit on vehicles to be introduced when both of these things are already in place.	None	None
81	Arun licence holder	Yes		No	Yes	No	No
83	Arun licence holder	No	Cost is the main issue	No	No I brought a car a year ago for 10 000 pounds that would last me 5 to 7 years under the new proposal I would have to get rid off it in 18 months I won't be able to afford another in such a short time	No	The Hackney test that's already in place keeps the cars safe and in good condition no matter what the age of the vehicle
84	Arun Hackney Carriage office or Private Hire operator	No	Feel it's not needed in our area	No	No do not agree my car can be more road worthy than a more updated car. And have less mileage are u trying to loose even more drivers we are getting lesser in numbers each year and our profession is becoming more costly with our overheads we can not all be in the position to put our selves in even more dept in these costly times when our car is in very good condition why change	No	No



85	Arun licence holder	No	All drivers and customers have a right to be dropped off and picked up with out a camera Olin there face , most people that are trouble play up when they see the cctv	I don't have a wheelchai	No	No	Help keep the taxis drivers safe
86	Arun licence holder	No	Left to the discretion of the driver	No	No	No	Yes. Appendix 2.7 paragraph c. Designation of taxi ranks. The taxi rank opposite sheiks nightclub. ( Waterloo Square, esplanade). I've asked the adc to stop staff at sheiks, members of the public from using this rank. I've also sent in pictures. These cars are parked here illegally between 7pm to 7am. Could a traffic warden be designated to fine cars parked here. All taxis have to double park at the moment and are blocking one lane of the road. This is a particular problem Saturday night. As your policy reads ' it's an offence for any person to cause or permit any vehicle other than a Hackney carriage to wait or stand on these designated ranks ' . Thankyou. I look forward to receiving a reply from you about this point ?
87	Arun licence holder	No	Privacy issues	No	No, if a vehicle is still fit for purpose.	No	No
88	Arun licence holder	Yes		No	Disagree	Agree	No thank you
89	Arun licence holder	No	No need to for the amount it is used	No	No	No	No
90	Arun licence holder	No	Unnecessary if working days	Unnecessary to have every vehicle to be a WAV	No, so long as it still passes garage test it should be allowed to stay	No	No
91	Arun licence holder	Yes		NO	No providing the car is clean undamaged passes the emission tests and is passed fit for use then Why? I personally at the age I am would simply retire because it would not be a viable business commitment. This I know would be the case for many older Arun badge holders that I have spoken to.	NO	NO
92	Arun licence holder	Yes		No	No	No comment	No comment
93	Arun licence holder	No	To expensive to install and pay for	No	Yes	No	No

94	Arun licence holder	No	Too expensive	No	Yes	No	None
95	Arun licence holder	Yes		Sorry I don't have any comments about this.	Yes	No	No
96	Arun licence holder	Yes		Not for all vehicles.	Current vehicle policy is fine as vehicle have inproved in the last ten years !	No	No
97	Arun licence holder	Yes		No	I think that an age restriction of ten years on any taxi would suffice whether it is diesel or electric	No	No
98	An Arun Resident	Yes		no	I feel that April 2024 is too soon to bring in the 10 year policy. Many honest hard working license paying drivers have invested many thousands of pounds in the last 18 months on vehicles that may now only have a limited taxi life. If a vehicle passes its 6 monthly mot and it's annual Hackney garage test this should be enough to determine its roadworthy ness and age immaterial. Whilst I agree there are potentially some much older cars that do not reach the required standards these should be looked at individually. I feel there should be a 5 year phasing in period for any such changes.	no	no
99	Arun licence holder	No	Should be a choice. Its usually a dashcam, not CCTV	WAVs are far too expensive, impractical, totally unsuitable for 99% of able bodied and elderly customers and are requested NOT to be sent , majority of wheelchair users prefer a normal car.	NO, unworkable and unnecessary at this time, asking drivers to pay out thousands of pounds during the cost of living crisis is a disgrace, especially for unsuitable vehicles, there are hundreds of reasons why plug-in and electric vehicles do not work as taxis at the moment.	Should be judged on individual cases, far to complicated.	Listening to customers, there is a huge concern of a severe lack of available taxis and drivers, taking more cars off the road is not a viable solution.
100	Arun licence holder	Yes		no	I feel that April 2024 is too soon to bring in the 10 year policy. Many honest hard working license paying drivers have invested many thousands of pounds in the last 18 months on vehicles that may now only have a limited taxi life. If a vehicle passes its 6 monthly mot and it's annual Hackney garage test this should be enough to determine its roadworthy ness and age immaterial. Whilst I agree there are potentially some much older cars that do not reach the required standards these should be looked at individually. I feel there should be a 5 year phasing in period for any such changes.	no	no
101	Arun licence holder	No	Never needed could aggravate the customer	We have two on our company sometimes not even use once a month	No I think if the vehicle passes two m o t each year and are kept up together this should be fine .the outlay on hybrid and electric vehicles will lose you 40/50 of your drivers	No Agree with this	I think with the courses we do after 34 years of taxi driving everything is fine

102	Arun licence holder	No	Depends who has control of footage as vehicles are used for own private use as well.	Extended Licencing years as not many wav in arun	No if wav and in really good condition should have extended years	Depends on conviction	No
103	Arun licence holder	Yes		No	Although I agree with emissions proposals, I am against vehicle age proposals. If the car is passing emissions and two mot's a year it should in my opinion be allowed as a taxi. This is quite a recent proposal and I know a number of drivers who have recently invested in older vehicles that will potentially be unable to be used. I think if this proposal goes ahead then the date should be later than 2024 and maybe 2030 when new diesel and petrol cars will know longer be produced. .	No	No
104	Arun licence holder	Yes		There are enough WAVS already	No, because at the moment the burden of living in the current economic crisis is to high	No	N
105	Arun licence holder	No	Low income business. Increasing cost to driver reduces already low earnings.	No	No. It drives up the cost of operating a taxi to point where a driver must work 70+ hours per week to earn reasonable money.	Once a person has paid for their crime they should be allowed to move on and reintegrate into society. Crimes of a sexual or violent nature should be exceptions to this.	Driving up costs forces drivers to work dangerously long hours increasing chance of accidents. Drivers should be limited to a sensible number of hours per day/week, with costs kept low enough that a liveable wage can be earned.
106	Arun licence holder	Yes		No	Agree	Agree with them	None
107	Arun Hackney Carriage office or Private Hire operator	No	I feel it would intrude on mine and passenger privacy	Never had a problem with people getting into car who use wheelchair	As long as the car is in good condition and the emissions are ok I can't see it being a problem	No	No
108	Arun licence holder	Yes		Agree	Vehicle age is an issue as this is a small town, A massive cost will be incurred, We have many older taxis in town which conform to emissions policy, However upgraded is a big cost. Emissions policy i agree with	N	On paper this is good, However some help would be appreciated such as a revised minimum fare , Also on several occasions we cannot drop customers in some of the taxi ranks as this is used as a car park at peak times. we
109	Arun licence holder	Yes		N/A	No	No	No
110	Arun Hackney Carriage office or Private Hire operator	Yes		N/A	No	No	No
111	Arun Hackney Carriage office or Private Hire operator	Yes		No	I think it's better to keep same age of vehicles because of the cost.	No	No

112	Arun licence holder	Yes		No	I have some reservations that the cost of up-to-date clean air cars would be out of reach of both younger drivers and older taxi drivers who may only have 2 or 3 years until retirement. Although you do mention possible grants to help	No	A courteous., comfortable, safe drive with an appropriate social interaction with customers should always be the standard. It is always helpful when a customer needing assistance requests when booking as this is passed on to the driver who would then be prepared
113	Arun licence holder	No	Never have had the need to have cctv	No	No	No	No
114	Arun licence holder	No	Don't think it should be compulsory, it should be the drivers choice, in other parts of the uk you are given a choice, there has been reports of drivers taking legal action if it is made mandatory.	No	Yes	No	To protect the public more, more must be done to stop cross border private hire vehicles picking up in Bognor, it happens every weekend and there is never any checks. When this happens surely the passenger is in a uninsured vehicle.
115	Arun licence holder	No		No	No	Yes	Please could you explain : (i) why it is suggested that there is no point in drivers talking amongst themselves about issues of concern regarding the policy? (ii) why is it only acceptable for "thoughts" to be submitted through the link on the original email rather than by email? (iii) what opportunity will there be for any discussion/consultation on "thoughts" submitted for consideration which result in amendments to the draft policy? (iv) and, similar to (iii) above, what opportunity will there be for any discussion/consultation on "thoughts" submitted which do not result in changes to the draft policy? (v) Given the paucity of the responses so far, would not be better to extend the consultation period to afford an opportunity for a meeting to be arranged to which all Hackney/PH drivers can be invited to attend in order that the poor response may be considerably improved?

116	Arun licence holder	No	Because I it another expense that I don't think it necessary. Whoever feels it will make a difference to them, they can fit it themselves.	My vehicle is not wheel	I know that more than a quarter of current drivers will have to change their vehicles if this was to be introduced. The government just announced that the country is in the recession. Vehicle prices and finance costs soared up. Used car prices have risen nearly 30%. The interest on car finance is going up as Federal Reserve is increasing interest rates. People are nor going out as much as they were hit with an extortionate electricity and gas bills and increase in cost of living. This makes my job less busy which means I am not earning as much. Fuel prices have gone up more than 30% and yet our fare has not changed to reflect the fuel price increase. I have been a taxi driver for last 5 years. I love the job and I got to know my customers. Taxi drivers help a lot of elderly people in the area with their shopping. I drive #####. With the proposed changes I would not be able to afford to change my car to remain the taxi driver. The easier and cheeper option for me will be to become a courier driver. This way I will also have free weekends to spend with my family. Some of our drivers moved on to do this job during covid lockdown and never came back. I think the proposed changes will put most of our drivers in the position to have to think about changing the job. Taxis do a lot of school runs for the council and it gets harder to get enough drivers to cover all of the school runs. It will be more difficult if Arun will loose more drivers. I believe with the recession, increased cost of living and interested rates there could not be a WORST time to introduce proposed changes.	No comments	I think it will be safer for the public late in the evening specially when it is dark to call the taxi and get the taxi in a few minutes instead of getting the reply 'Sorry, we are very short of the taxi drivers due to new changes a lot of out drivers left you would not be able to get a taxi until the morning.'
117	Arun licence holder	No	Personal choice of taxi drivers	No	No	No	No

118	Arun licence holder	No	Having conducted a literature /evidence review regarding this,I would only support introduction of mandatory cctv in Hackney carriages and certain private hire vehicles. The evidence suggests that cctv in vehicles that pick up passengers not known to them or vetted, would be effective to deter violence,prevent theft,and provide evidence that facilitates prosecution.In the case of BBCars Chauffeur Service,There is a process in place to verify the clients identity and business details in advance of a journey taking place. BBCars is a luxury and plate exempt Chauffeur Service dealing with high net worth clients who require a discreet and confidential service. It is therefore our view that cctv should not be mandatory in our vehicles for these reasons.	Not applicable	No	No	No
119	Arun licence holder	No	Cost Implication to the operator.	None.	In principle yes.	No.	Does any of this take into account the safety of the driver?
120	Arun licence holder	Yes		No	I agree it us the way forward but ulez cars and electric cars are far too expensive at the moment. If you enforce this the all that will happen is drivers will get into a large amount of debt purchasing new cars. Some of the older drivers will just not bother as it would not be worth their while. Electric cars do not have the range required to do our job properly unless we buy Tesla. Which at around £50000 this is simply not a viable option. My car is ten years old next year and still in very good condition, I would have to get rid of it next year or scrap it due to the high mileage. That's not very environmentally friendly is it. I think the policy has valid points but its just too early to be viable. All that will happen is more and more drivers will leave the industry when there is already a shortage of drivers nationwide. You will be inviting Uber to come in and take over. Unless that's what you want.	No	Get in the real world.

121	Arun licence holder	No	As technology keeps improving it would require constant upgrades	No	The time given ie 2024 is not long enough to enable drivers to replace their vehicle,there is a very long waiting time at the moment to supply new vehicle and the price of 2nd hand vehicles has increased dramatically	No	No
122	Arun Hackney Carriage office or Private Hire operator	No	I believe that it should be up to the driver to make this decision.	This is fine as it is.	I think the rules should stay the same. As long as the vehicle is tested Mot And Hackney test six monthly.	No Comments	No comments