

Appendix 2

<b>Housing Fraud</b>	Data source	Current Performance At 30 Sept 2023	Previous Performance At 30 Jun 2023
Number of fraud cases open	Housing data	15	18
Total value of savings to the council	Housing data	£744,000	£558,000

**MANAGERS COMMENTS**

The numbers of fraud cases open remains consistent across the two quarters, we are seeing an increase in reports of sub-letting and non-occupation which are being investigated by our Fraud Investigation and Enforcement Officer.

Each case of tenancy fraud costs local authorities an estimated £93,000 and this figure is used to calculate the savings above, during quarter 2 we uncovered 8 cases of housing fraud.

From April 2023 to September 2023 we have recovered 6 properties.

Leaseholder charges	Data source	Current Performance At 17 October 2023
Value of charges outstanding	Housing system	£214,474.97

#### MANAGERS COMMENTS

We charge leaseholders annually in arrears, they receive their annual bill each year to cover the previous financial year. This year saw a n increase in compliance works which means service charges will be higher for leaseholders. Where we carry out major works such as roof replacements we carry out S20 consultation with any leaseholders effected before commencing work, when the works are completed the charges are then apportioned to leaseholders effected.

We have a Leasehold Officer within the service who will be working to reduce the level of arrears, and we have a income recovery policy in place which sets out the pre-action protocol to follow.