

No.	Indicator	Council Vision Theme	Service Committee to consider this	CMT Member	Assess by	Target 2023	Q1 Status	Q1 Commentary
CP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Improving wellbeing of Arun	Environment	Philippa Dart	Lower is better	80	Achieving Outturn for Q1 71.99	The year to date figure is 71.99/100,000, this is within target and reflects the improved performance since the introduction of Whitespace (in-cab technology). The June figures showed a significant improvement in missed recycling with a monthly figure of 44.97/100,000. This is a significant improvement in service and compares with 103.29/1000,000 misses for the corresponding month last year.
CP13	Food businesses with food hygiene ratings of 3 (satisfactory and above)	Improving wellbeing of Arun	Environment	Karl Roberts	Higher is better	93%	Achieving Outturn for Q1 98.70%	Maintaining compliance levels above target. Follow up actions continue to be taken where a rating of 3 or above is not achieved and include, warning letters, re-inspections, and where necessary enforcement notices. During Q1, 73 written warnings, and 3 improvement notices were issued and 3 rescors completed. Please note that an updated FHRS score can only be given once improvements have been made and a paid for rescore visit is completed, meaning although premises may have improved this is not always reflected in the FHRS performance level reported.
CP22	Vacant private sector dwellings returned to occupation	Delivering right homes in right places	Environment	Karl Roberts	Higher is better	50	Achieving Outturn for Q1 23	On target to exceed the target of 50 by the end of March 2024. Administrative post provided is freeing up officer time to deal with the more complex cases in the district.
CP23	Residual household waste per household per annum	Supporting environment	Environment	Philippa Dart	Lower is better	450kg	Achieving Outturn for Q1 109.49kg.hh	This figure is around the same when compared to the Q1 figures for 2022/2023 which was 109.62 kg.hh. As with the previous year, this low figure can be attributed to the current economic climate and cost of living crisis having an effect on consumer behaviour and how they view disposable materials.
CP24	Household waste sent for re use, recycling and composting. 50% annual target.	Supporting environment	Environment	Philippa Dart	Higher is better	50%	Not achieving but within 15% range Outturn for Q1 47.51%	We have already seen an improvement in overall waste sent for reuse, recycling and composting with 47.51%. This is an improvement on the overall total for the 2022/ 2023 year which was 42.93% with Garden Waste seeing a significant increase compared to the same quarter last year.
CP25	Contractor achieving performance target for all green space management operations following monitoring	Supporting environment	Environment	Philippa Dart	Higher is better	>66%	Not achieving but within 15% range Outturn for Q1 66.70%	Site inspections broadly returned mixed results. Some revisits were required by Tivoli to meet the required standards. This was largely due to a new operating system being used and a move away from paper record keeping and the more observable effects of climate change. The weather, likely being influenced by climate change, is continuing to affect grounds maintenance across the district and the country. Previously changeable weather is giving way to longer spells of drought and intense rain. That combination is affecting teams' progress and impacting machinery in a number of ways. Grass growth this year has been phenomenal and has been challenging to keep on top of. Working with Tivoli we've had to develop and implement a creative new way to ensure our greenspace estate is maintained to an appropriate standard. That has meant more targeted areas of long grass, but which also helps meet biodiversity objectives without impacting on local amenities. Other operational tasks more reliably meet or exceed the required standards, for example litter management which broadly exceeds expectations. Changes over winter and an improved employee recognition scheme has improved staff morale and retention, which has helped the situation.
CP37	Building Regulation submissions processed within 5 weeks (or 2 months if client requests extension)	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	100%	Not achieving but within 15% range Outturn for Q1 99%	Marginally below performance target (-1.0%). Due to work volume, long-term staff absence and current Surveyor vacancy.
CP38	% of Building Regulation submissions assessed within 21 days of date of deposit with the Council	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	60%	Achieving Outturn for Q1 75%	Exceeded target.
CP39	% of Building Control applications registered within 3 days	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	60%	Not achieving Outturn for Q1 15%	Target not met due to work volume, long-term staff absence and current Surveyor vacancy.
CP40	Building control site inspection dealt with within one day	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	100%	Not achieving but within 15% range Outturn for Q1 97.68%	Target missed by 2.32% due to work volume (10% more site inspections in Q1 of 2023 than in Q1 of 2022), long-term staff absence and current Surveyor vacancy.