

| No. | Indicator | Service Committee to consider this | CMT Member | Assess by | Target 2022-2026 | Q4/end of year Outturn | Q4/end of year Commentary | Q1 status | Q2 status | Q3 status | Q4 or End of Year status (depending on which is applicable for each indicator) | 2021/22 Q4 Performance |
|------|--|------------------------------------|--------------|------------------|------------------|---|---|--|--|--|--|------------------------|
| CP14 | % of licence applications determined within the various statutory or service time limits | Licensing | Karl Roberts | Higher is better | 90% | Q4: 97.11% End of Year: 98.49% | Q4 - Target Met. Performance above 90% being achieved. End of Year - Target met consistently across the year, despite increases in workload and turnover of staff. | Achieving Outturn for Q1 98.95% | Achieving Outturn for Q2 99.70% | Achieving Outturn for Q3 98.21% | Achieved Outturn for End of year 98.49% | 99.42% |