

No.	Indicator	Council Vision Theme	Service Committee	CMT Member	Frequency data collected	Assess by	Target 2022-2026	September 22 Outturn - Q2 (April-Sept)	Q2 status	December 22 Outturn	December 22 Outturn - Q3 (April-Dec)	Q3 Commentary	December 22 Status	Q3 status	Better or worse since Q2 figure (Q3 compared to Q2)
CP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Improving wellbeing of Arun	Environment	Philippa Dart	Monthly	Lower is better	80	107.79	Not achieving	90.39	109.83	The figure is being brought down from the summer and shows settled crews and supervision work being put in by the contractor. It is expected that with a new fleet arriving during January and February that missed bins will further reduce.	Not achieving	Not achieving	Down by 2.04 (worse) ↓
CP13	Food businesses with food hygiene ratings of 3 (satisfactory and above)	Improving wellbeing of Arun	Environment	Karl Roberts	Monthly	Higher is better	93%	98.72%	Achieving	98.86%	98.83%	High standards are being maintained. Follow up action is being taken to ensure compliance of the 1.2% of businesses who do not achieve a broadly compliant rating, using a range of interventions including revisits, sampling and education, and enforcement where appropriate. It should be noted the FHRS rating is not updated even if standards have improved at reinspection, unless the premises specifically requests and pays for a re-score inspection.	Achieving	Achieving	Up by 0.11% (better) ↑
CP22	Vacant private sector dwellings returned to occupation	Delivering right homes in right places	Environment	Karl Roberts	Quarterly	Higher is better	50	53	Achieving	No data - quarterly indicator	74	Exceeded annual target	No data - quarterly indicator	Achieving	Up by 21 (better) ↑
CP23	Residual household waste per household per annum	Supporting environment	Environment	Philippa Dart	Quarterly	Lower is better	450kg	218.14 kg.hh	Achieving	No data - quarterly indicator	330.30kg/hh	This is on target	No data - quarterly indicator	Achieving	Up by 112.16kg/hh (worse) - but note this is still achieving the target anyway ↓
CP24	Household waste sent for re use, recycling and composting. 50% annual target.	Supporting environment	Environment	Philippa Dart	Quarterly	Higher is better	50%	45%	Not achieving but within 15% range	No data - quarterly indicator	44.04%	This is made up of a composting rate of 20.01% and Dry Recycling Rate of 24.04%. The overall residual black bag waste collected has reduced by 7.5% in comparison with the corresponding period last year. There is an overall improvement over the corresponding period last year.	No data - quarterly indicator	Not achieving but within 15% range	Down by 0.96% (worse) ↓
CP25	Contractor achieving performance target for all green space management operations following monitoring	Supporting environment	Environment	Philippa Dart	Quarterly	Higher is better	>66%	70.27%	Achieving	71.08%	71.08%	Warm spring-like weather dominated this quarter which led to grass growing quickly again. We needed to balance customer expectations (i.e. continue grass cutting) with seasonal operational needs (i.e. to commence autumn and winter maintenance operations which are undertaken to a tight schedule). Generally operations have proceeded successfully and grass mowing was prioritised where the need was greatest. Litter volumes continue to be above average putting some pressure on teams workloads. 77 sites inspected for performance monitoring. 10 sites failed to reach the minimum 66% contractual minimum score and action was taken. 35 sites exceeded 80% (exceptional)	Achieving	Achieving	Up by 0.81% (better) ↑

CP37	Building Regulation submissions processed within 5 weeks (or 2 months if client requests extension)	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	100%	99.67%	Not achieving but within 15% range	100%	100%	Target met	Achieving	Achieving	Up by 0.33% (better) ↑
CP38	% of Building Regulation submissions assessed within 21 days of date of deposit with the Council	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	60%	77%	Achieving	63.79%	78.68%	Target exceeded.	Achieving	Achieving	Up by 1.68% (better) ↑
CP39	% of Building Control applications registered within 3 days	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	60%	23%	Not achieving	17%	14%	Target not met due to work volume; staff resignation; long-term staff absences; current Surveyor vacancies; and annual leave commitments. We are currently 30% - 40% down on Service establishment this month. Action plan being delivered to provide capacity.	Not achieving	Not achieving	Down by 9% (worse) ↓
CP40	Building control site inspection dealt with within one day	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	100%	99.66%	Not achieving but within 15% range	95.90%	95.89%	Temporary change continues in some selected, low-risk Site Visits being inspected remotely. 1338 Inspections requested with 55 administered remotely. We are currently 30% - 40% down on Service establishment this month. Action plan being delivered to provide capacity.	Not achieving but within 15% range	Not achieving but within 15% range	Down by 3.77% (worse) ↓