










No.	Indicator	Council Vision Theme	Service Committee	CMT Member	Frequency data collected	Assess by	Target 2022-2026	June 22 Outturn - Q1 (April-June)	Q1 Status	September 22 Outturn - Q2 (April-Sept)	Q2 Commentary	Q2 status	Improved or not since Q1 figure (Q2 compared to Q1)
CP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Improving wellbeing of Arun	Environment	Philippa Dart	Monthly	Lower is better	80	101	Not achieving	107.79	This is an improvement on the previous month (121.39) and shows that measures put in place are beginning to work, there have also been less breakdowns during September that has assisted in reducing number of missed bins compared to last month. However, it is acknowledged that the Q2 figure (107.79) is slightly higher than Q1 (101).	Not achieving	Down by 6.79 bins 
CP13	Food businesses with food hygiene ratings of 3 (satisfactory and above)	Improving wellbeing of Arun	Environment	Karl Roberts	Monthly	Higher is better	93%	98.80%	Achieving	98.72%	Whilst there has been a very small reduction in compliance over quarter 1, this still is a good result showing overall high standards are being maintained across our food businesses. Follow up action is being taken to ensure compliance of the 1.3% of businesses who do not achieve a broadly compliant rating. It should be noted the FHRS rating is not updated even if standards have improved at reinspection, unless the premises specifically requests and pays for a re-score inspection.	Achieving	Down by 0.08% 
CP22	Vacant private sector dwellings returned to occupation	Delivering right homes in right places	Environment	Karl Roberts	Quarterly	Higher is better	50	36	Achieving	53	We have achieved our target 6 months ahead of schedule. Please note that this is a cumulative figure at Q2.	Achieving	Up by 17 
CP23	Residual household waste per household per annum	Supporting environment	Environment	Philippa Dart	Quarterly	Lower is better	450kg	112.46kg/hh	Achieving	218.14 kg.hh	This is on course to meet the target of the year. When compared to Q2 from 21-22 (242.42) this is significantly lower, which is very positive and is attributed to the current economic climate and cost of living crisis having an effect on consumer behaviour and what is thrown away	Achieving	Up by 105.68kg 

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CP24	Household waste sent for re use, recycling and composting. 50% annual target. (Increase and improve our recycling to meet future target of 55% recycling by 2025 and 60% by 2030. This will be achieved through and the introduction of measures such as food waste collection to encourage wholesale behaviour change based on the premise of 'reduce, reuse' recycle' to our residents and businesses)	Supporting environment	Environment	Philippa Dart	Quarterly	Higher is better	50%	46.10%	Not achieving but within 15% range	45%	This is performing better when compared with the same quarter for 21/22, which was 43.52%. The tonnage of waste thrown away with general refuse is down from 16225 tonnes to 15307 tonnes which is an almost 8% drop. The green waste club is performing well with higher tonnage than the previous period.	Not achieving but within 15% range	Down by 1.1% 
CP25	Contractor achieving performance target for all green space management operations following monitoring	Supporting environment	Environment	Philippa Dart	Quarterly	Higher is better	>66%	67.38%	Achieving	70.27%.	July and August were unforgettably dry. This meant a slight reprieve from the demands of grass mowing which had put pressure on Tivoli in the previous quarter. Instead the fine weather led to use of our parks and open spaces at levels similar to that seen during the heights of the pandemic. Litter became the new challenge and whilst expectations were broadly met there were isolated issues, especially at large recreation grounds. Occasional full bins but more regularly finding discarded litter strewn across sites led to significant time being allocated to resolve. September saw rain return and with it better growing conditions. Grass and weeds started to become the priority again. 69 sites inspected for performance monitoring only 8 sites failed to reach the minimum 66% contractual minimum score and action was taken. 33 sites exceeded 80% (exceptional)	Achieving	Up by 2.89% 
CP37	Building Regulation submissions processed within 5 weeks (or 2 months if client requests extension)	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	100%	100%	Achieving	99.67%	Target not met due to work volume, long-term staff absence and current Surveyor vacancy. Currently 20% down on Service establishment.	Not achieving but within 15% range	Down by 0.33% 

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CP38	% of Building Regulation submissions assessed within 21 days of date of deposit with the Council	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	60%	90%	Achieving	77%	Target exceeded	Achieving	Down by 13% on Q1 but still overachieving 
CP39	% of Building Control applications registered within 3 days	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	60%	31%	Not achieving	23%	Target not met due to work volume, long-term staff absence and current Surveyor vacancy. Currently 20% down on Service establishment.	Not achieving	Down by 8% 
CP40	Building control site inspection dealt with within one day	Fulfilling Arun's economic potential	Environment	Karl Roberts	Monthly	Higher is better	100%	99.73%	Not achieving but within 15% range	99.66%	Only 10 out of 2951 Inspections not undertaken on the same day but all within statutory period.	Not achieving but within 15% range	Down by 0.07% 