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12 November 2024

HOUSING AND WELLBEING COMMITTEE

A meeting of the Housing and Wellbeing Committee will be held in **Council Chamber, Arun Civic Centre, Maltravers Road, Littlehampton, BN17 5LF** on **Thursday 21 November 2024 at 6.00 pm** and you are requested to attend.

Members: Councillors Birch (Chair), Butcher (Vice-Chair), Batley, Bicknell, Mrs Cooper, English, Haywood, Long, Pendleton, Wiltshire and Yeates

PLEASE NOTE:

A live webcast of the meeting will be available via the Council's Committee webpages.

Any members of the public wishing to address the Committee meeting during Public Question Time, will need to email Committees@arun.gov.uk by 5.15 pm on **Thursday 14 November 2024** in line with current Committee Meeting Procedure Rules.

For further information on the items to be discussed, please contact Committees@arun.gov.uk

AGENDA

1. **APOLOGIES**

2. **DECLARATIONS OF INTEREST**

Members and Officers are invited to make any declaration of pecuniary, personal and/or prejudicial interests that they may have in relation to items on this agenda, and are reminded that they should re-declare their interest before consideration of the items or as soon as the interest becomes apparent.

Members and Officers should make their declaration by stating:

- a) the item they have the interest in
- b) whether it is a pecuniary/personal interest and/or prejudicial interest
- c) the nature of the interest

3. MINUTES (Pages 1 - 18)
The Committee will be asked to approve as a correct record the minutes of the Residential and Wellbeing Services Committee held on 10 September 2024.
4. ITEMS NOT ON THE AGENDA THAT THE CHAIRMAN OF THE MEETING IS OF THE OPINION SHOULD BE CONSIDERED AS A MATTER OF URGENCY BY REASON OF SPECIAL CIRCUMSTANCES
5. PUBLIC QUESTION TIME
To receive questions from the public (for a period of up to 15 minutes).
6. RESIDENT ENGAGEMENT STRATEGY 2022-2026 ANNUAL UPDATE (Pages 19 - 140)
This report provides members with an update on the progress of the aims of the Resident Engagement Strategy following its adoption in October 2022.
7. PET POLICY REVIEW (Pages 141 - 170)
To seek approval of the updated Pet Policy.
8. LOCAL AUTHORITY HOUSING FUND (Pages 171 - 176)
To seek approval from Members to proceed with the acquisition of seven additional temporary homes, and three homes for the Afghan Resettlement Scheme, including approval for the capital funding required to make up the remaining cost after the grant awarded is considered and the commuted sums.
9. LOCAL AUTHORITY HOUSING FUND UPDATE (Pages 177 - 180)
To provide members with an update on the purchase of the four homes.
10. HOUSING PERFORMANCE KPI'S (Pages 181 - 194)

To provide members with the latest performance for housing services covering Q2 of 2024/25

11. COMPLAINTS PERFORMANCE AND DETERMINATIONS (Pages 195 - 300)

To provide members with Q2 performance for housing complaints and any Housing Ombudsman determination for Q2 2024/25.

12. KEY PERFORMANCE INDICATORS 2022-2026 - QUARTER 2 PERFORMANCE REPORT FOR THE PERIOD 1 APRIL 2024 TO 30 SEPTEMBER 2024 (Pages 301 - 308)

This report sets out the performance of the Key Performance indicators at Quarter 2 for the period 1 April 2024 to 30 September 2024.

13. VOLUNTARY SECTOR GRANTS 2025-2029 (Pages 309 - 356)

This report will provide members of the Housing & Wellbeing Committee an update on the work of voluntary sector and recommend the setting of new grants and contracts from 1 April 2025 until 31 March 2029. These grants include Voluntary Action Arun & Chichester (VAAC), Community Transport Sussex (CTS), Arun Community Transport (ACT), Age UK West Sussex, Brighton and Hove (AUKWSBH) and Citizens Advice (CA).

14. LEISURE CONTRACT EXTENSION 2027 - 2032 (Pages 357 - 370)

This report sets out the proposed 5-year extension to the Leisure Operating Contract with Freedom Leisure and provides detail concerning improvements and initiatives to achieve best value and support delivery of the Council's Wellbeing agenda.

OUTSIDE BODIES - FEEDBACK FROM MEETINGS

15. WORK PROGRAMME (Pages 375 - 380)

The Committee is required to note the Work Programme for 2024/25.

16. EXEMPT INFORMATION

The Committee is asked to consider passing the following resolution: -

That under Section 100a (4) of the Local Government Act 1972, the public and accredited representatives of newspapers be excluded from the meeting for the following item of business on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Act by virtue of the paragraph specified against the item.

Note: If Members have any detailed questions, they are reminded that they need to inform the Chair and relevant Director in advance of the meeting.

Note: Filming, Photography and Recording at Council Meetings – The District Council supports the principles of openness and transparency in its decision making and permits filming, recording and the taking of photographs at its meetings that are open to the public. This meeting may therefore be recorded, filmed or broadcast by video or audio, by third parties. Arrangements for these activities should operate in accordance with guidelines agreed by the Council and as available via the following link - [PART 8 - CP - Section 5 Filming Photographic Protocol](#)